

Steve Ciske

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Executive Summary

A versatile IT leader with a proven history of delivering results. An aggressive problem solver that aligns technology with business strategies to achieve increased revenue and productivity improvements.

Professional Background

Broadlane Inc.
Dallas, TX

October 2000 to Present

Broadlane is the largest provider of outsourced supply chain services in the country and third largest group purchasing organization in healthcare.

Sr. Director, Software Development

Responsible for leading the Group Purchasing Service and Informatics Service lines which include strategic planning, engineering, project management, product management and QA.

Responsibilities:

- Manage the strategic goals and initiatives for Group Purchasing Services and Informatics Service teams
- Manage a team of 30+ Engineers, Architects, Project Managers, QA and Business Analysts
- Manage a capital budget of \$3-\$6 million and an operating budget of \$3 million
- Collaborate with other business units to implement company strategic initiatives
- Recommend and implement strategic initiatives for the Technology Department
- Set and manage priorities for various teams in the Technology Department
- Translate key company initiatives into long-term and short term goals as they apply to each service line
- Manage vendor relationships
- Evaluate and make recommendations on new technologies
- Communicate objectives and needs across the enterprise and to Sr. Management

Accomplishments:

- Implemented CMMI process to improve software quality and ensure consistent service delivery
- Reduced turnover from 50% to less than 5% by implementing career progression plans
- Implemented an Agile development process to decrease delivery times and become more responsive to changing customer requests
- Implemented a new Business Intelligence framework designed to ease delivery and consumption by end users
- Implemented automated software generation that trims 20% off development cycles
- Implemented a UML and code automation tools to better document code and decrease rework by 15%
- Implemented SOA strategy to better leverage development resources and standardize delivery
- Co-developed a virtualization strategy that resulted in a \$2 million per year savings in operation costs
- Established an automated testing and deployment strategy to reduce regression testing, minimize errors and detect inefficient code

Sr. Manager, IT

Managed the day to day operations of Broadlane's .NET development team including, project management, engineering, architecture and production support.

Responsibilities:

- Provide architecture, design and execution of .NET based solutions
- Plan and design production, stage and test environments
- Manage a team of 12+ Engineers, Architects, Business Analysts and Project Managers

Accomplishments:

- Introduced and championed .NET technologies to the company development strategy
- Implemented standards and best practices for .NET solutions
- Implemented a Service Oriented Architecture to help decrease overall development time

Manager, Data Solutions

Managed the day to day operations of Broadlane's centralized analytics team.

Responsibilities:

- Manage a team of 5+ report analysts and DBA's
- Requirement definition, process analysis, and development of custom data analysis applications requested by customers
- Support the implementation of product line launches by designing business processes and developing ad-hoc technology based tools

Accomplishments:

- Established the Data Solutions department to improve the delivery of critical data centric solutions
- Development and implementation of workflow applications to improve company operational efficiency and quality of service delivery
- Created and maintained a data mining system for external and internal customer base using best in class technology solutions

Business Analyst/Product Management

Performed Product Management and Business Analysis duties for Broadlane's first applications and product lines.

Responsibilities:

- Requirements definition and product management of web based procurement strategies and backend support systems
- Screen flow design of web applications including working web page prototypes for customer evaluation
- Manage implementation process of product releases
- Responsible for identifying and driving business processes needed to support application implementations
- Technology evaluations and gap analysis of third party software solutions
- Development of long-term product plan for the company's electronic commerce and backend support initiatives
- Responsible for the lifecycle strategy of product development

Accomplishments:

- Co-developed product management strategy for Broadlane
- Developed standards and best practices for Business Analyst team

Fsbuy.com
Anaheim, CA

June 2000 to August 2000

Fsbuy.com is a B2B eCommerce company seeking to optimize the procurement process for the foodservice industry.

Business Partner Advisor, eAuction

Product Manager for FSBuy's reverse auction portal.

Responsibilities:

- Responsible for the development, product management and implementation of the eAuction functionality
- Consulted 125 purchasing accounts on procurement and sourcing strategies using web-based utilities
- Developed standard operating procedures and training methods for the company's CRM software
- Database Administrator for CRM software

Accomplishments:

- Identified and co-developed key marketing strategies for eAuction
- Designed, developed, and implemented customer information database to streamline approval process and identify key customers in specific industry sectors

Trinity Industries Inc.

September 1999 to June 2000

Dallas, TX

Trinity Industries is the nation's largest manufacture and supplier of highway safety products. Products manufactured by Trinity are used in all 50 states and around the world.

Planning / Scheduling

Managed day to day planning and production activities for one of the company's manufacturing plants.

Responsibilities:

- Supervise the shipping and fabrication of the company's highest capacity plant in the West
- Responsible for maintaining stock levels of some 20,000 fabricated and purchased items
- Coordinate with customers the timing, quality and availability of requested Highway Safety products

Accomplishments:

- Increased outgoing tonnage by 10% over plan and increased day to day plant efficiency by implementing a new production scheduling system
- Increased the ability of the division to track LTL shipments through the use of web based utilities
- Co-developed a new hands-on training method that reduced scheduler training time by months

Additional Professional Experience

Stimuli Studios LLC, Owner, Dallas, TX

December 2001 to August 2007

AmeriServe Food Distribution, Inc., Project Management, Dallas, TX

September 1998 to August 1999

Historic Properties Management, Event Coordinator, Cincinnati, OH

July 1997 to June 1998

Education

University of Cincinnati, Bachelor of Science Degree, Political Science / International Relations June 1998

Additional information located at LinkedIn website: <http://www.linkedin.com/in/steveciske>